



## Fraud is very costly

# Eneo to intensify crackdown on electricity fraud with public authorities

Eneo Cameroon announces that, in accordance with the guidelines of the Minister of Energy and Water Resources and in coordination with the departments of the said ministry, its anti-fraud teams will intensify their operations to crack down on electricity fraud throughout the country from 16 March 2026.

Eneo Cameroon welcomes greater support from public authorities in this fight, which is intended to be a national cause.

Making the fight against fraud a national cause will have a positive impact on public safety, investment and electricity services.

The fight against fraud is therefore a battle to be fought by everyone: Eneo, ARSEL, all actors in the electricity sector, public authorities, customers, consumer associations, churches, businesses, schools, etc.

The planned intensification will focus on:

- Raising public awareness on the dangers of fraud
- Expanding controls and the scope of legal proceedings against fraudsters. In this regard, fraudsters must be reported, wherever they are and wherever they are.

### Fraud is costly!

**“Fraud is not a shortcut to paying less; it is a public danger that undermines the energy sector and brings grief to families. Ultimately, fraud is costly!”**, says the General Manager of Eneo Amine Homman Ludiye.

It should be noted that fraudsters are individuals who physically tamper with equipment, construct fraudulent networks, modify the electronic connections or software of the metering system, or carry out transactions that have the aim or effect of stealing electricity in excess of the quantities measured by the meter, compromising the normal operation of the meter, breaking the meter seals and/or falsifying the financial assessment of the energy consumed.

**“In several areas, individuals commonly known as “fraud barons” present themselves as intermediaries capable of supplying**

**electricity illegally or tampering with installations. I would like to remind the public that these individuals are not acting on behalf of the authorities or electricity sector operators. Paying these intermediaries exposes customers to penalties and serious risks of electrical accidents. Every citizen can access electricity legally simply by going to the relevant agencies,”** says Gaston Eloundou Essomba, Minister for Water and Energy.

The illegal means used do not only cause financial losses. They are often dangerous for those who operate them, those who benefit from them and the community, with dangers ranging from a deterioration in energy quality – i.e. voltage drops or surges – to death by electrocution or fire, as well as legal proceedings for those involved.

Electricity fraud has a huge economic impact, accounting for a loss of around 60 billion CFA francs per year for the energy sector in Cameroon, according to a calculation made four years ago based on the valuation of a commercial loss point at 4 billion CFA francs. The sector is deprived of essential resources that could be reinvested in the upgrade of the networks.

In terms of the well-being and safety of the population, about 40 people die as a result of tampering with the distribution network.

Fraud destroys careers. In 2025, nearly half of all dismissals for gross misconduct at Eneo were linked to the involvement of sanctioned employees in fraud networks.

Reminding everyone that the fight against fraud is everyone's business, Eneo is calling on:

- Anyone who sees what they believe to be fraudulent activity to report it to the ethics hotline on **698 280 000**.
- Households to facilitate inspections by duly authorised teams, who can be identified by their service or mission orders signed by the relevant managers, their identity cards, and their Eneo or subcontractor ID cards.

All information on the fight against fraud is available on Eneo's website, [www.eneocameroon.cm](http://www.eneocameroon.cm) and its social media channels.

**Contacts Média:** Babette Sandjo : [babette.sandjo@eneo.cm](mailto:babette.sandjo@eneo.cm) | 691836 060 | [www.eneocameroon.cm](http://www.eneocameroon.cm)

*About Eneo : Historical operator in the electricity sector in Cameroon*

*Eneo has as ambition to safely supply clean and sustainable energy, at an affordable price. It works to provide reliable service quality. Integrity, cohesion, respect, and commitment are the fundamental values around which Eneo builds its identity. They are central to the performance of our public service missions, but also to satisfy our customers and more generally all our stakeholders. With 3,400 employees spread out across our main business activities of power generation, distribution, and commercialization, Eneo invests daily to improve on the quality of electricity supplied. Our employees are proud to belong to a resilient company engineering its transformation to become a driving force and catalyst of growth.*